

Co-Pilot® Meter Bypass System

Enhancing efficiency and reducing cost for rural gas metering

Rocky Gas Co-op, Rocky Mountain House, Alberta, Canada

Upgrading 3,000 residential meters
with Co-Pilot® Meter Bypass Systems
for faster and safer service

Rocky Gas Co-op Alberta, Canada

The Co-Pilot® Meter Bypass System from GF Central Plastics was introduced four years ago to Rocky Gas Co-op's long-term strategy to improve the safety and efficiency of gas delivery. This system allows service technicians to replace meters with minimal interruption, eliminating the need for multiple visits to re-light appliances or check gas flow. The ability to complete more meter exchanges in a single day has dramatically improved the co-ops operational efficiency and reduced service-related costs.

Project background

The Co-Pilot® Meter Bypass System is designed to bypass the meter during the meter swap process, ensuring continuous gas flow and preventing the need for additional visits to customer homes. Its ease of installation and low-maintenance design made it the preferred choice for Rocky Gas, particularly given its minimal number of moving parts. The Co-Pilot is self-contained, the kit does not require additional parts to function and enables technicians to complete the meter swap in minutes.

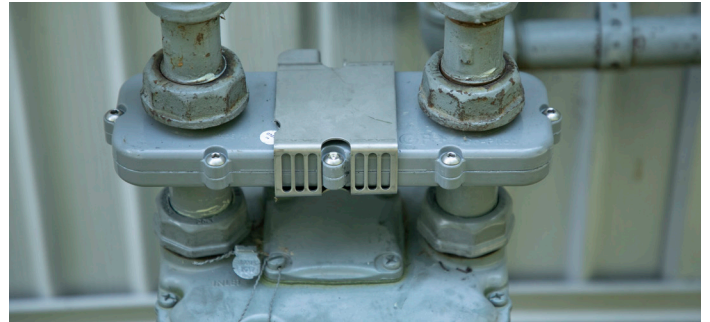
Selected technical solution

Since the implementation of the Co-Pilot® Meter Bypass System, Rocky Gas Co-op has experienced notable improvements in both time management and customer satisfaction. Technicians can now complete up to 8-10 meter changes in a single day, a substantial increase from the previous rate of three to four meters per day. This boost in productivity has been critical given the large volume of meter changes needed in the region, typically 300 to 600 changes per year.

Customer comment

"I've installed hundreds and hundreds of these. It's one of the main things in the ten years I've been here that's going to make our lives and our work that much more efficient. For me, being the Service Supervisor, I know it's going to save time, it's going to save money. I know for our installers, they're going to like it because the ability to not have to go into the homes to not worry about re-lighting customers, it's just absolutely huge. I'll sell these things day in and day out because I know just how efficient they are, and I know how much easier it makes my job every day when these are installed in our system."

Aaron Mackay
Service Supervisor, Rocky Gas Co-op



Scheduling and rescheduling to re-light pilots or conduct appliance checks is no longer an issue. The Co-Pilot® Meter Bypass System allows a gas meter to be safely and easily replaced without interrupting service or the need to enter a residence.



Rocky Gas Co-op Ltd., established in 1972, based in Rocky Mountain House, Alberta, is part of the world's largest rural gas co-op network, serving over 165,000 customers through more than 100,000 km of pipeline.

Customer benefits

- **Significantly improves workflow, making installation and daily operations smoother for service teams.**
- **Reduces the need for in-home visits, cutting labor time and expenses while enhancing service efficiency**
- **Eliminates the hassle of re-lighting customers' systems, making the job easier and more convenient for technicians.**

Where next?



Speak to
an expert



Learn more about
the Co-Pilot Meter
Bypass

Visit our webpage to get in touch
with your local specialist:
www.gfcp.com



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